



Person Specification

Job Title: Family Support Worker

Qualifications	Essential	Desirable
Level 2 qualifications in English and Maths, or equivalent	✓	
Specialist Level 4 qualification in a relevant area, for example social care	✓	
Other safeguarding qualification		✓
Experience		
Experience of working with children/families with a range of complex needs	✓	
Experience of engaging and working with external agencies, in order to achieve the best outcomes for children and young people	✓	
Experience of working to information-sharing protocols and procedures	✓	
Experience of working within a school environment		✓
Skills/Knowledge		
Ability to effectively communicate with a wide range of audiences and to work collaboratively with others	✓	
Ability to work well under pressure and manage competing deadlines	✓	
Ability to form relationships with families and the local community, whilst ensuring appropriate professional boundaries are maintained		
Ability to communicate on behalf of children, young people and families to other practitioners to influence decision-making within the context of integrated working	✓	
Knowledge/understanding of the needs of the local community	✓	
Knowledge/understanding of how children and young people develop	✓	
Ability to use standard ICT packages including Microsoft Office	✓	
Awareness of whole school and wider educational issues	✓	
Ability to relate to students in a pleasant and sympathetic manner and to recognise potential child safeguarding issues	✓	

Other		
Satisfactory DBS check	✓	