Person Specification

Job Title: ICT Technician

Knowledge	Essential	Desirable
Good knowledge of general ICT software and hardware	✓	
Understanding of child safeguarding procedures		✓
Qualifications		
Willingness and ability to obtain/or enhance qualifications and training for development in post	✓	
Experience		
Experience of working in an IT support role	✓	
Experience of Active Directory and user account management	✓	
Good understanding of current software operating systems	✓	
Experience of network protocols and VLANs		✓
Exposure to automated OS and software deployment techniques		✓
Experience with anti-virus solutions		✓
Experience of connecting mobile devices to centralised services		✓
Experience of working in a school environment		✓
An appreciation of the ICT related requirements in an educational environment		✓
Skills		
Excellent attention to detail	✓	
Excellent communication and listening skills	✓	
Able to independently research and implement ICT solutions	✓	
Displays tact and sensitivity with an understanding and respect for confidentiality and security	✓	
Good time management and organisational skills	✓	
Ability to think creatively and solve basic problems	✓	
Ability to relate to students in a pleasant and sympathetic manner and to recognise potential child safeguarding issues	✓	