

Post Title: Receptionist/Administrator

Establishment: Outwood Academy Danum

Grade: 4 35 hours TTO plus 5 days

Reporting to: PA/Office Manager

Overall purpose of the post

- To provide administrative support to the School
- To provide a professional and efficient Reception service for the School

Responsibilities and accountabilities

- 1. Responsibility for answering all incoming calls to the School
- 2. Responsibility for greeting and dealing with visitors to the School.
- 3. Ensuring all visitors to the School are recorded and have completed the relevant 'signing-in' process;
- 4. Issuing visitors with the relevant lanyard to ensure that safeguarding procedures are met;
- 5. Opening and distribution of all the post delivered to the School.
- 6. Checking and distribution of all parcels delivered to the School.
- 7. Providing radio contact for the SLT team via two-way radio.
- 8. Responsibility for administration and typing duties to support the Vice Principals.
- 9. Assisting the Principal's Personal Assistant and covering the duties of the Principal's PA in her absence.
- 10. Contacting the Emergency Services as directed during any emergency.
- 11. To act as Fire Warden and ensure visitors are accounted for during any emergency.
- 12. Collecting and storing all lost property.
- 13. General administrative duties for the School.
- 14. To comply with the School's Child Safeguarding Procedures, including regular liaison with the Designated Child Safeguarding Person over any safeguarding issues or concerns;
- 15. To comply with the School policies and procedures at all times.
- 16. Undertake other reasonable duties (with competence and experience) as requested, in accordance with the changing needs of the organisation.

Personal Contacts

External: Contractors, suppliers, parents and external agency professionals.

Internal: Students, staff, Governors, parents and any other visitors to the School