



# Person Specification

**Job Title: Receptionist**

<b>Qualifications</b>	<b>Essential</b>	<b>Desirable</b>
GCSE A*-C in English and maths, or equivalent qualifications	✓	
Willingness and ability to obtain and/or enhance qualifications and training for development in the post.	✓	
<b>Experience</b>		
Experience of working within a school/academy environment		✓
Previous experience within an office environment		✓
<b>Skills</b>		
Good communication and listening skills	✓	
Ability to respect and maintain confidentiality	✓	
Working knowledge of standard computer packages (word processing, email and spreadsheets)	✓	
Ability to provide professional and effective reception service to all Academy visitors, staff and students	✓	
Efficient and effective organisational skills	✓	
Ability to relate to students in a pleasant and sympathetic manner and to recognise potential child safeguarding issues	✓	
Understanding of child safeguarding procedures		✓
<b>Other</b>		
Satisfactory Enhanced Disclosure and Barring Service check	✓	
Assessed and advised by Health and Well Being	✓	