Person Specification

Job Title: ICT Technician

Qualifications	Essential	Desirable
Willingness and ability to obtain and/or enhance qualifications and training and development in the post	✓	
Experience		
Experience of working in an IT support role	✓	
Experience of Active Directory and user account management	✓	
Good understanding of current software operating systems	✓	
Experience of network protocols and VLANs		✓
Exposure to automated OS and software deployment techniques		✓
Experience with anti-virus solutions		✓
Experience of connecting mobile devices to centralised services		✓
Experience of working in a school environment		✓
An appreciation of the ICT related requirements in an educational environment		✓
Skills		
Excellent written and verbal communication skills	✓	
Excellent listening skills	✓	
Ability to respect and maintain confidentiality and security	✓	
Excellent attention to detail	✓	
Ability to independently research and implement ICT solutions	✓	
Excellent time management and organisation skills	✓	

Ability to think creatively and solve basic problems	✓	
Ability to relate to students in a pleasant and sympathetic manner and to recognise potential child safeguarding issues	✓	
Understanding of academy child safeguarding procedures		✓
Other		
Satisfactory DBS check	✓	